# Safety Attribute Inspection (SAI) Data Collection Tool 7.1.1 Director of Maintenance (AW)

## **ELEMENT SUMMARY INFORMATION**

#### **Purpose of This Element** (Certificate Holder's responsibility):

• To ensure the Certificate Holder's manual contains the qualifications, duties, responsibilities and the authority necessary so that the individual serving as the Director of Maintenance (or equivalent) may discharge those duties in a manner that ensures the highest degree of safety in the Certificate Holder's operations.

#### **Objective** (FAA oversight responsibility):

- To determine if the Certificate Holder's Director of Maintenance position (or equivalent) meets all applicable CFR regulatory requirements and FAA policy / quidance material.
- To determine if the Certificate Holder's Director of Maintenance (or equivalent) position incorporates the system safety attributes.
- To identify any shortfalls in the Certificate Holder's Director of Maintenance (or equivalent) position.

## SUPPLEMENTAL INFORMATION

#### Specific Regulatory Requirement(s) (SRRs):

• SRRs:

119.39(b)(3)

119.65(a)(4)

119.65(b)

119.65(c)

119.65(d)(1)

119.65(d)(2)

119.65(d)(2)(i)

119.65(d)(2)(ii)

119.65(d)(2)(iii)

119.65(d)(2)(iv)

119.65(d)(2)(v)

119.65(d)(3)

119.65(e)(1)

119.65(e)(2)

119.65(e)(3)

119.67(c)

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119.67(c)(1)
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119.67(c)(2)

119.67(c)(3)

119.67(c)(4)(i)

119.67(c)(4)(ii)

121.135(a)(1)

121.135(b)(1)

121.135(b)(3)

A006 Management Personnel

# Related CFR(s) & FAA Policy/Guidance:

- Related CFRs:
- FAA Policy/Guidance:

☐ Yes

No, Explain

### SAI SECTION 1 – PROCEDURES ATTRIBUTE

**Objective:** Procedures, instructions and information contained in Certificate Holder's manual are documented methods for accomplishing a process. Policies contained in the Certificate Holder's manual should establish the Certificate Holder's compliance posture. Policies may not be stand—alone statements but may be imbedded within procedures, instructions or information regarding a particular regulatory requirement. The questions in this section of the data collection tool are designed to assist the inspector in determining if the Certificate Holder's manual has documented or prescribed methods of accomplishing the process requirements that provide answers to the associated who, what, when, where and how type questions. This section of the data collection tool contains policy questions, procedural questions and instructional or informational questions pertaining to various types of Certificate Holder requirements such as actions, prohibitions or resources (i.e., personnel, facilities, equipment, technical data, etc.).

#### Tasks

To meet this objective, the inspector must accomplish the following tasks:

- 1 Review the information listed in the Supplemental Information section of this data collection tool.
- 2 Review the Certificate Holder's manual for policies, duties, responsibilities and the authority of the Director of Maintenance (or equivalent) to ensure that they contain information on who, what, when, where and how (as appropriate).

#### **Questions**

To meet this objective, the inspector must answer the following questions:

- Does the Certificate Holder's manual state the qualifications, duties, responsibilities and authority of the Director of Maintenance (or equivalent) (see below):
- 1.1 Does the Certificate Holder's manual contain a general policy on staffing the Director of Maintenance (or equivalent) position, that complies with the specific regulatory requirements?

SRRs: 119.65(a)(4); 119.65(c); 121.135(b)(1); A006 Management

Personnel; 119.39(b)(3); 119.65(b)

### Related Design JTIs:

 Check that the Certificate Holder's manual contains a general policy that a qualified person will serve full time in the position or equivalent position of DOM.

Sources: 119.65(a)(4); 119.65(b)(1); 119.65(b)(2); 119.65(b)(3); 121.135(b)(1)

Interfaces: 1.3.14-aw; 2.1.1-aw

• Check that the Certificate Holder's manual contains a general policy that a person being considered to serve full time in the position or equivalent position of DOM, who exercised control over or who held the same or a similar position with a certificate holder whose certificate was revoked, or is in the process of being revoked, and that individual materially contributed to the circumstances causing revocation or causing the revocation process, the applicant may not be nominated for key management positions.

Sources: 119.39(b)(3); 121.135(b)(1) Interfaces: 1.3.14-aw; 2.1.1-aw

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	Check that the Certificate Holder's manual contains a general policy that the DOM will be listed by title on paragraph A006 of the Operations Specifications.  Sources: 119.65(c); 121.135(b)(1)  Interfaces: 1.3.14–aw; 2.1.1–aw	
1.2	Does the Certificate Holder's manual refer to the regulatory requirements listed in the Supplemental Information section of this SAI? SRRs: 121.135(b)(3)	☐ Yes ☐ No, Explain
1.3	Does the Certificate Holder's manual state, in its general policy provisions, the duties of the Director of Maintenance or equivalent position?  SRRs: 119.65(e)(1)	
	Related Design JTIs:  • Check that the Certificate Holder's manual includes instructions and information specifying how DOM will fulfill his/her duties, responsibilities and authority.  Sources: 119.65(e)(1); 121.135(a)(1)  Interfaces: 1.3.14-aw; 2.1.1-aw	☐ Yes ☐ No, Explain
1.4	Does the Certificate Holder's manual state, in its general policy provisions, the responsibilities of the Director of Maintenance (or equivalent) position?  SRRs: 119.65(e)(1)	
	Related Design JTIs:  • Check that the Certificate Holder's manual includes instructions and information specifying how DOM will fulfill his/her duties, responsibilities and authority.  Sources: 119.65(e)(1); 121.135(a)(1)  Interfaces: 1.3.14-aw; 2.1.1-aw	☐ Yes ☐ No, Explain
1.5	Does the Certificate Holder's manual state, in its general policy provisions, the authority of the Director of Maintenance (or equivalent) position?  SRRs: 119.65(e)(1)	
	Related Design JTIs:  • Check that the Certificate Holder's manual includes instructions and information specifying how DOM will fulfill his/her duties, responsibilities and authority.  Sources: 119.65(e)(1); 121.135(a)(1)  Interfaces: 1.3.14-aw; 2.1.1-aw	☐ Yes ☐ No, Explain
1.6	Does the Certificate Holder's manual include instructions and information for personnel to meet the requirements of this element? SRRs: 121.135(a)(1)	☐ Yes ☐ No, Explain
1.7	Does the Certificate Holder's manual identify the training requirements for the Director of Maintenance (or equivalent) position? SRRs: 119.65(d)(1)	☐ Yes ☐ No, Explain

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;	Does the Certificate Holder's manual identify the experience requirements for the Director of Maintenance (or equivalent) position? SRRs: 119.65(d)(1)  Related Design JTIs:	☐ Yes
	<ul> <li>Check that the Certificate Holder's manual includes instructions and information on how the DOM will be qualified through training, experience and expertise.</li> <li>Sources: 119.65(d)(1); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>	□ No, Explain
1	Does the Certificate Holder's manual identify the expertise requirements for the Director of Maintenance (or equivalent) position? SRRs: 119.65(d)(1)	
	Related Design JTIs:  Check that the Certificate Holder's manual includes instructions and information on how the DOM will be qualified through training, experience and expertise.  Sources: 119.65(d)(1); 121.135(a)(1) Interfaces: 1.3.14-aw; 2.1.1-aw	☐ Yes ☐ No, Explain
	Do the qualifications contained in the Certificate Holder's manual require t Maintenance (or equivalent) to: SRRs: 119.67(c)	he Director of
1.10.	1 Hold a mechanic certificate with airframe and powerplant ratings? SRRs: 119.67(c)(1)	
	<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual contains a general policy that ensures that the person who holds the position of DOM under § 119.65(a) must hold a mechanic certificate with airframe and powerplant ratings.</li> <li>Sources: 119.67(c)(1); 121.135(b)(1) Interfaces: 1.3.14-aw</li> </ul>	☐ Yes ☐ No, Explain
1.10.	2 Have 1 year of experience in a position responsible for returning airplanes to service?  SRRs: 119.67(c)(2); 121.135(b)(1)	☐ Yes ☐ No, Explain
	<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual contains a general policy that ensures that the person who holds the position of DOM under § 119.65(a) has 1 year of experience in a position responsible for returning airplanes to service.</li> <li>Sources: 119.67(c)(2); 121.135(b)(1)</li> </ul>	

Interfaces: 1.3.14-aw	
<ul> <li>1.10.3 Meet the supervisory experience requirements of 14 CFR Section 119.67(c)(3)?     SRRs: 119.67(c)(3); 121.135(b)(1)  Related Design JTIs:     • Check that the Certificate Holder's manual contains a general policy that ensures that the person who holds the position of DOM under § 119.65(a) has at least 1 year of experience in a supervisory capacity under either paragraph (c)(4)(i)(ii) of this section maintaining the same category and class of airplane as the certificate holder uses. Sources: 119.67(c)(3); 121.135(b)(1)     Interfaces: 1.3.14-aw</li> </ul>	☐ Yes ☐ No, Explain
1.10.4 Meet the experience requirements of 14 CFR Section 119.67(c)(4)? SRRs: 119.67(c)(4)(i); 119.67(c)(4)(ii); 121.135(b)(1)  **Related Design JTIs:  **Check that the Certificate Holder's manual contains a general policy that ensures that the person who holds the position of DOM under § 119.65(a) has 3 years experience within the past 6 years in one or a combination of the following: Maintaining large airplanes with 10 or more passenger seats, including at the time of appointment as Director of Maintenance, experience in maintaining the same category and class of airplane as the certificate holder uses. Sources: 119.67(c)(4)(i); 121.135(b)(1)  Interfaces: 1.3.14-aw  **Check that the Certificate Holder's manual contains a general policy that ensures that the person who holds the position of DOM under § 119.65(a) has 3 years experience within the past 6 years in one or a combination of the following: Repairing airplanes in a certificated airframe repair station that is rated to maintain airplanes in the same category and class of airplane as the certificate holder uses. Sources: 119.67(c)(4)(ii); 121.135(b)(1)  Interfaces: 1.3.14-aw	☐ Yes ☐ No, Explain
1.11 Does the Certificate Holder's manual state that the Director of Maintenance equivalent) will have a full understanding of the following materials: SRRs: 119.65(d)(2)	e (or
<ul> <li>1.11.1 Aviation safety standards and safe operating practices? SRRs: 119.65(d)(2)(i)</li> <li>Related Design JTIs: <ul> <li>Check that the Certificate Holder's manual includes instructions and information to ensure that the DOM has a full understanding of aviation safety standards and safe operating practices. Sources: 119.65(d)(2)(i); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw; 7.2.1-op</li> </ul> </li> </ul>	☐ Yes ☐ No, Explain
1.11.2 14 CFR (Code of Federal Regulations) Chapter I (Federal Aviation Regulations)?  SRRs: 119.65(d)(2)(ii)	☐ Yes ☐ No, Explain

<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual includes instructions and information to ensure that the DOM has a full understanding of the FARs.</li> <li>Sources: 119.65(d)(2)(ii); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>	
1.11.3 The Certificate Holder's operations specifications? SRRs: 119.65(d)(2)(iii)	
<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual includes instructions and information to ensure that the DOM has a full understanding of their Operations Specifications.</li> <li>Sources: 119.65(d)(2)(iii); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>	☐ Yes ☐ No, Explain
1.11.4 All appropriate maintenance and airworthiness requirements of 14 CFR (e.g., parts 1, 21, 23, 25, 43, 45, 47, 65, 91, and 121)? SRRs: 119.65(d)(2)(iv)	
<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual includes instructions and information to ensure that the DOM has a full understanding of all the appropriate maintenance and airworthiness requirements contained in the FARs. (E.g., parts § 21, 23, 25, 43, 45, 47, 65, 91, and 121). Sources: 119.65(d)(2)(iv); 121.135(a)(1) Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>	☐ Yes ☐ No, Explain
1.11.5 The Certificate Holder's manual required by 14 CFR Part 121.133? SRRs: 119.65(d)(2)(v)	
<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual includes instructions, information and guidelines stating how they will ensure the DOM has a full understanding of the manuals required by part § 121.133. Sources: 119.65(d)(2)(v); 121.135(a)(1) Interfaces: 1.3.14-aw; 2.1.1-aw; 2.1.2-aw; 2.1.3-aw; 2.1.4-aw; 2.1.5-aw</li> </ul>	☐ Yes ☐ No, Explain
1.12 Does the Certificate Holder's manual state that the Director of Maintenance (or equivalent) must discharge their duties to meet the applicable legal requirements and to maintain safe operations? SRRs: 119.65(d)(3)	
<ul> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual includes instructions and information specifying how the DOM will perform their duties to meet applicable legal requirements and maintain safe operations.</li> <li>Sources: 119.65(d)(3); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>	☐ Yes ☐ No, Explain

	<ul> <li>1.13 Does the Certificate Holder's manual contain the name and business address for the Director of Maintenance (or equivalent)? SRRs: 119.65(e)(2)</li> <li>Related Design JTIs: <ul> <li>Check that the Certificate Holder's manual contains a general policy that the name and business address of the DOM will be listed in their manual.</li> <li>Sources: 119.65(e)(2); 121.135(a)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul> </li> </ul>	☐ Yes ☐ No, Explain
<ul> <li>1.14 Does the Certificate Holder's manual direct the appropriate management personnel to notify the certificate-holding district office within 10 days of any change to or the vacancy of the Director of Maintenance (or equivalent) position?</li> <li>SRRs: 119.65(e)(3)</li> <li>Related Design JTIs:</li> <li>Check that the Certificate Holder's manual contains a general policy how to notify the certificate holding district office within 10 days of a change in personnel or a vacancy in the DOM position.</li> <li>Sources: 119.65(e)(3); 121.135(b)(1)</li> <li>Interfaces: 1.3.14-aw; 2.1.1-aw</li> </ul>		☐ Yes ☐ No, Explain

# SAI SECTION 1 – PROCEDURES ATTRIBUTE –Drop Down Menu

- 1. No procedures, policy, instructions or information specified.
- 2. Procedures or instructions and information do not identify (who, what, when, where, how).
- 3. Procedures, policy or instructions and information do not comply with CFR.
- 4. Procedures, policy or instructions and information do not comply with FAA policy and guidance.
- 5. Procedures, policy or instructions and information do not comply with other documentation (e.g., manufacturer's data, Jeppesen's Charts, etc.).
- 6. Procedures, policy or instructions and information unclear or incomplete.
- 7. Documentation quality (e.g., unreadable or illegible).
- 8. Procedures, policy or instructions and information inconsistent across Certificate Holder manuals (FOM Flight Operations Manual to GMM General Maintenance Manual, etc.).
- 9. Procedures, policy or instructions and information inconsistent across media (e.g., paper, microfiche, electronic).
- 10. Resource requirements incomplete (personnel, facilities, equipment, technical data).
- 11. Other.

### SAI SECTION 2 - CONTROLS ATTRIBUTE

**Objective:** Controls are checks and restraints designed into a process to ensure a desired result. The questions in this section of the data collection tool are designed to assist the inspector in determining if checks and restraints are designed into the process to ensure the desired result is achieved. Controls should be written into the manual system to ensure that the most important manual policies, procedures or instructions and information will be complied with.

Controls may be in the form of "administrative controls" which are secondary or supplemental written procedures. Like written procedures, administrative controls also need to provide answers to the associated who, what, when, where and how type questions. Controls may also be in the form of "engineered controls" such as automated features or mechanical actions or devices (i.e., safety devices, warning devices, etc.).

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To wond this chinetive, the increases much accomplish the following tooler.	
To meet this objective, the inspector must accomplish the following tasks:	
Review the control questions below.	
Review the Certificate Holder's policies, duties, responsibilities and the au Director of Maintenance, (or equivalent) position.	thority of the
stions	
To meet this objective, the inspector must answer the following questions:	
Are the following controls established for the Director of Maintenance (or e	equivalent):
Is there a control in place to ensure that the Director of Maintenance (or equivalent) position is occupied?	☐ Yes ☐ No, Explain
ļ	☐ Yes ☐ No, Explain
Is there a control in place to ensure the Director of Maintenance (or equivalent) performs the duties of the position full time, without the burden of additional job assignments?	☐ Yes ☐ No, Explain
Does the Certificate Holder have a documented method for assessing the impact of any changes made to the controls for the Director of Maintenance (or equivalent) position?	☐ Yes ☐ No, Explain
	Review the Control questions below.  Review the Certificate Holder's policies, duties, responsibilities and the audirector of Maintenance, (or equivalent) position.  In the following controls established for the Director of Maintenance (or equivalent) position is occupied?  Is there a control in place to ensure that the Director of Maintenance (or equivalent) position is occupied?  Is there a control in place to ensure that the Director of Maintenance (or equivalent) meets the qualifications as stated in 14 CFR Sections 119.65, 119.67 and in the Certificate Holder's manual?  Is there a control in place to ensure the Director of Maintenance (or equivalent) performs the duties of the position full time, without the burden of additional job assignments?  Does the Certificate Holder have a documented method for assessing the impact of any changes made to the controls for the Director of

7. Other.

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SAI SECTION 2 – CONTROLS ATTRIBUTE
-Drop Down Menu
210/2 20111 1110113
1. No controls specified.
1. No controls specified.
2. Documentation for the controls do not identify (who, what, when, where, how).
3. Controls incomplete.
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4. Controls could be circumvented.
5. Controls could be unenforceable.
5. Controls could be unemorecable.
6. Resource requirements incomplete (personnel, facilities, equipment, technical data).

### SAI SECTION 3 - PROCESS MEASUREMENT ATTRIBUTE

**Objective:** Process measurements are used by the Certificate Holder to measure and assess its processes to identify and correct problems or potential problems and to make improvements to the processes. The questions in this section of the data collection tool are designed to assist the inspector in determining if the Certificate Holder measures or assesses information to identify, analyze and document potential problems with the process. Process measurements are basically a Certificate Holder's internal evaluation or auditing of the most important policies, procedures or instructions and information associated with an element.

To prevent the duplication of work that would otherwise occur, Process Measurements are most commonly addressed through a combination of auditing features contained in both the Certificate Holder's Safety Program/Internal Evaluation Program (for Operations and Cabin Safety related issues) and the auditing function of the Continuous Analysis &Surveillance System (for Airworthiness or Maintenance/Inspection related issues). The Director of Safety and the Quality Assurance Department often work in conjunction to accomplish this function for the Certificate Holder. This approach simply requires amendment of the Safety Program/Internal Evaluation Program audit forms or checklists and the Continuous Analysis &Surveillance System audit forms or checklists to include the specific process measurements for each element.

Tas	ks	
	To meet this objective, the inspector must accomplish the following tasks:	
1	Review the process measurement questions below.	
2	Review the Certificate Holder's policies, duties, responsibilities and the au Director of Maintenance, (or equivalent) position.	thority of the
Que	estions	
	To meet this objective, the inspector must answer the following questions:	
3	Does the Certificate Holder's manual include the following process measu the Director of Maintenance (or equivalent):	rements for
3.1	Process measurements that would reveal when the Certificate Holder does not fill the Director of Maintenance (or equivalent) position?	<ul><li>☐ Yes</li><li>☐ No, Explain</li></ul>
3.2	Process Measurements that would reveal when the Certificate Holder assigned an individual as the Director of Maintenance (or equivalent) who did not meet the Qualifications as stated in 14 CFR Sections 119.65, 119.67 and the Certificate Holder's Manual?	☐ Yes ☐ No, Explain
3.3	Process measurements that would reveal when the Certificate Holder failed to insure that the Director of Maintenance (or equivalent) satisfactorily fulfilled the duties of the position, full time, without being burdened with additional job assignments?	☐ Yes ☐ No, Explain

# SAI SECTION 3 – PROCESS MEASUREMENT ATTRIBUTE -Drop Down Menu

- 1. No process measurements specified.
- 2. Documentation for the process measurements does not identify (who, what, when, where, how).
- 3. Inability to identify negative findings.
- 4. No provisions for implementing corrective actions.
- 5. Ineffective follow–up to determine effectiveness of corrective actions.
- 6. Resources requirements (personnel, facilities, equipment, technical data).
- 7. Other.

# SAI SECTION 4 - INTERFACES ATTRIBUTE

**Objective:** Interfaces are used by the Certificate Holder to identify and manage the interactions between processes. The questions in this section of the data collection tool are designed to assist the inspector in determining whether or not interactions between the procedures, policies or instructions and information associated with other independent processes within the Certificate Holder's organization are documented. Written procedures, policies or instructions and information that are interrelated and located in different manuals within the Certificate Holder's manual system need to be consistent and complement each other. For the interfaces to be effectively managed, it is not only important to identify what the interfaces are, but it is imperative to document the specific location of the interfaces within the Certificate Holder's manual system.

other. For the interfaces to be effectively managed, it is not only important to identify what the		
nterfaces are, but it is imperative to document the specific location of the interfaces within the		
	ficate Holder's manual system.	
Tasi	(S	
	To meet this objective, the inspector must accomplish the following tasks:	
1	Review the interfaces associated with the Director of Maintenance (or equ have been identified along with the individual questions in the Procedures this data collection tool.	•
2	Review the Certificate Holder's policies, duties, responsibilities and the autibrector of Maintenance, (or equivalent) position.	thority of the
Que	stions	
	To meet this objective, the inspector must answer the following questions:	
	NOTE: ALL EXPLANATIONS IN THE DROP DOWN MENU FOR "NO" ANS INCLUDE THE INDIVIDUAL QUESTION NUMBER FROM THE PROCEDU (1) OF THIS DATA COLLECTION TOOL AND THE ELEMENT NUMBER(S) INTERFACE(S) THAT WERE NOT ADDRESSED.	RES SECTION
4.	Does the Certificate Holder's manual system (see 4.1 and 4.2 below):	
4.1	Properly address the interfaces that are identified along with the individual questions in the Procedures Section (1)?	☐ Yes ☐ No, Explain
4.2	Document a method for assessing the impact of any changes to the associated interfaces with the Director of Maintenance (or equivalent)?	☐ Yes ☐ No, Explain
4.3	Were any additional interfaces identified during the accomplishment of this SAI?	
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# SAI SECTION 4 – INTERFACES ATTRIBUTE –Drop Down Menu

- 1. No interfaces specified.
- 2. The following interfaces not identified within the Certificate Holder's manual system:
- 3. Interfaces listed are inaccurate.
- 4. Specific location of interfaces not identified within the manual system.
- 5. Other

# SAI SECTION 5 – MANAGEMENT RESPONSIBILITY & AUTHORITY ATTRIBUTE

**Objective:** The questions in this section of the data collection tool address the responsibility and authority of the process. They are designed to assist the inspector in determining if there is a clearly identifiable, qualified and knowledgeable person who is responsible for the process, is answerable for the quality of the process and has the authority to establish and modify the process. (The person with the authority may or may not be the person with the responsibility.)

resp	onsi	Oility.)	
Tas	ks		
	Тоі	meet this objective, the inspector must accomplish the following tasks	:
1	Rev	riew the appropriate organizational chart.	
2		ord the name and title of the individual serving as the Director of Mainivalent).	ntenance (or
3	Rev	riew the duties and responsibilities for the Director of Maintenance (or	equivalent).
Que	estio	ns	
	Тоі	meet this objective, the inspector must answer the following questions	<b>:</b> :
5	Are the following aspects of the Management Responsibility and Authority Attributes addressed for the Director of Maintenance position:		y Attributes
	5.1	Is there a clearly identifiable person listed in the Certificate Holder's manual performing the duties and responsibilities of the Director of Maintenance (or equivalent) position?	☐ Yes ☐ No, Explain Name/Title:
	5.2	Is there a clearly identifiable person listed in the Certificate Holder's manual who has the authority of the Director of Maintenance (or equivalent) position?	☐ Yes ☐ No, Explain Name/Title:
5.3	Dire	the Certificate Holder's procedures for delegation of authority for the ector of Maintenance (or equivalent) clearly and completely umented?	☐ Yes ☐ No, Explain

SAI SECTION 5 – MANAGEMENT RESPONSIBILITY & AUTHORITY ATTRIBUTE  -Drop Down Menu
1. Not documented.
Documentation unclear.
3. Documentation incomplete.
4. Other.